

## **X-Lite Softphone Installation and Configuration Instructions**

### Download X-Lite softphone software

1. Go to <http://www.counterpath.com> from an Internet browser.
2. Click on the *X-Lite* product near the bottom right of the screen.
3. Click on the *Download Now* button on the screen.
4. Click on the *Download* button for X-Lite 4.0.
5. Click on *Download X-Lite 4.0 for Windows* or for the operating system of your workstation.
6. Click on the link for *To begin your download, please click here*.
7. Save the install file (e.g. X-Lite\_Win32\_4.0\_58832.exe).

### Install X-Lite softphone

1. Double click on the downloaded X-Lite installation file.
2. Follow the instruction on the setup screens. The X-Lite softphone would be launched at the end.

### Configure X-Lite softphone

1. Click on the *Account Settings* option under the *Softphone* menu.
2. Enter the SIP account information for the extension as shown below. Make sure that the following fields are configured properly (see diagram below).  
Account name: Linksoft Demo (or other name of your choice)  
User ID: <your extension number>  
Domain: voip.linksoft.com.hk  
Password: <your device password>  
Display name: <your extension number typically>  
Authentication name: <your extension number>
3. Go to the *Voicemail* tab and enter “851” in the *Number to dial for checking voicemail* field.  
Click *OK* to add the SIP account and go back to the main screen.
4. The softphone should now be registered to the SoLink IP-PBX demo server and ready for use.
5. To make a call, enter the destination number and click the *Call* button.
6. To answer a call, click the *Answer* button in the *Incoming Call* window.
7. To show the dial pad (typically for calling IVRS), click on the dialpad button besides the destination number field.

A detailed user guide may be downloaded from the CounterPath web site ([www.counterpath.com](http://www.counterpath.com)).

SIP Account

Account Voicemail Topology Presence Transport Advanced

Account name: Linksoft Demo

Protocol: SIP

Allow this account for

Call

IM / Presence

User Details

User ID: 6000101

Domain: voip.linksoft.com.hk

Password: .....

Display name: 6000101

Authorization name: 6000101

Domain Proxy

Register with domain and receive calls

Send outbound via:

Domain

Proxy Address: \_\_\_\_\_

Dial plan: #1\va.T;match=1;prestrip=2;

OK Cancel

SIP Account

Account Voicemail Topology Presence Transport Advanced

Check for voicemail

Number to dial for checking voicemail: 851

Number for sending calls to voicemail: \_\_\_\_\_

Send calls to voicemail if unanswered for: 0 seconds

OK Cancel